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UiPath unveils Agentic AI to break administrative & financial bottlenecks in clinical and healthcare operations

February 25, 2026 | News

Healthcare organizations continue to face data and information management challenges



UiPath, a global leader in agentic automation, announced new agentic AI solutions for the healthcare industry for providers and payers at the ViVE 2026 conference. The offerings for medical records summarization, claim denial prevention and resolution, and prior authorization leverage agentic automation, business orchestration, and purpose-built, fully compliant and governed agents to connect data, improve efficiency, and accelerate revenue cycle management.

Healthcare organizations continue to face data and information management challenges. Labor shortages and outdated, disconnected systems create friction between payers and providers. This is especially clear in revenue cycle management, where providers generate vast volumes of complex clinical documentation that must be quickly transformed into decision-ready intelligence, bridging clinical documentation with the standardized data payers need to process reimbursement accurately. When clinical data is structured and actionable, providers provide timely care and dramatically reduce accounts receivable and write-offs, while payers protect payment accuracy and integrity.

The new suite of UiPath solutions for healthcare organizations delivers end-to-end, technology-enabled outsourced revenue cycle management services. Initial solutions include:

- *Medical Records Summarization (MRS)* - Converts complex, fragmented medical records into concise, citation-backed summaries, dramatically reducing review time, accelerating clinical actions, and improving patient, provider, and payer experience.

- *Claim Denial Prevention and Resolution* – Reduces medical claims denials and write-offs by automatically detecting root causes, triggering corrective actions, and orchestrating appeals to protect revenue and tighten compliance.
- *Prior Authorization* – Cuts the administrative burdenÃ¢â?¬Â¨byautomating eligibility and benefits validation, mapping clinical data to medical-necessity rules, routing requests for review based on complexity, and providing real-time status updates to providers.

UiPath is collaborating with healthcare innovators to incorporate deep domain expertise into the UiPath agentic automation platform. For this launch, UiPath is partnering with Genzeon—an AI-powered healthcare automation company.

“The opportunity for agentic transformation in healthcare is huge, and the stakes could not be any higher,” said Graham Sheldon, Chief Product Officer, UiPath. “Labor challenges, rising costs, increasing and complex regulations… all of these are a catalyst for fundamental change to the ultimate benefits of payers, providers, and patients. Our new agentic automation and orchestration offerings connect data across the enterprise, accelerate critical workflows, and remove the costly, time-consuming errors that create friction and delay results.”