

M*Modal rebrands Philippines-based MxSecure

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Singapore: M*Modal, a leading provider of clinical documentation and speech understanding solutions, has rebranded Philippines-based medical transcription provider MxSecure as M*Modal Global Services. M*Modal acquired MxSecure in November 2012.

"Our talented and dedicated Philippines team will play an important role in the growth and success of M*Modal worldwide. The center in Muntinlupa City currently has 170 employees and we expect to double our team by the end of 2013, as well as further increase the headcount to 500 by the end of 2014," said Mr BS Sarma, head of operations for M*Modal in Philippines.

He added, "The Philippines is a mature medical transcription resource market and an ideal location with a highly educated and skilled workforce. We will train 150 freshers by December 2014, and will look at candidates having paramedical background. This offers an ideal opportunity for these candidates to start a successful career in clinical documentation with a leader in the industry."

The rebranding initiative brings together the reputation of MxSecure with M*Modal's global organization and signals increased hiring in the Philippines, as well as new growth and expansion opportunities. Through an effective outsourcing model, M*Modal is able to leverage a strong pool of professional talent available in the Philippines, enabling the company to continue delivering high-quality services to its expanding global customer base.

"Our Philippines team will play a pivotal role in the company's growth going forward. As M*Modal continues to embrace technological advances to further strengthen its service offerings, we foresee an increase in the volume of work flowing into the Philippines as part of our global expansion plans. We are committed to our operations in the Philippines, and we will provide the necessary training and support to empower the careers of our employees," said Mr Sasanka Yellamanchali, SVP, M*Modal Transcription Operations.