

DHL Express partners Life Science Incubator to support Singapore life sciences ecosystem

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The partnership will provide specialised healthcare logistics, cold-chain capabilities and cross-border trade support to startups, SMEs and research teams based at LSI@Elementum.



DHL Express Singapore has entered into a strategic partnership with Life Science Incubator to support capability building and international growth for Singapore's life sciences and deep-tech ecosystem.

The partnership will focus on LSI@Elementum, Life Science Incubator's incubator and co-working laboratory facility, where DHL Express will provide specialised logistics support and knowledge-sharing for startups, SMEs, research teams and other life sciences and healthcare stakeholders.

DHL Express will showcase healthcare logistics capabilities including cold-chain solutions, time-critical logistics and shipment-handling best practices.

Its temperature-controlled packaging can provide ultra-low temperature protection of up to -196°C , supporting the integrity of highly sensitive biological materials.

The company will also support the transport of biological and healthcare shipments including blood samples, clinical trial materials and biologics classified under UN3373 Category B through its DHL Medical Express service.

Dedicated pick-up and drop-off services will be made available to LSI tenants, providing companies with direct access to DHL's international logistics network.

The collaboration is also intended to develop a model that can support businesses operating within the wider Biopolis and Buona Vista life sciences cluster.

DHL said the aim is to reduce logistics and cross-border barriers that can emerge as early-stage companies move towards commercialisation and international expansion.

Through its GoTrade programme, DHL will conduct workshops and training sessions covering international trade, market-entry strategies, supply-chain management and cross-border regulatory requirements.

Planned activities include guidance on healthcare logistics, international shipping requirements and the handling of temperature-controlled packaging for life sciences and healthcare shipments.

“Logistics is a critical part of the supply chain network for the life-science and healthcare industry, requiring extremely dedicated handling of time-critical and temperature-sensitive shipments,” said Christopher Ong, Managing Director, DHL Express Singapore.

“As these innovators progress to commercialization, many may encounter logistics challenges – from regulatory compliance to managing sensitive cross-border shipments.”

He added that the partnership is intended to bring specialised healthcare logistics expertise closer to the point of innovation.

Aakash S/O Naresh Kumar, Lab Community Manager at Life Science Incubator, said the collaboration expands the support available to companies within the incubator’s ecosystem.

“Having a reliable logistics and supply chain solution is often underestimated, and by bringing DHL’s expertise directly into our community, we’re helping our companies scale with confidence, from the local scene out to global markets.”

The partnership falls under DHL Health Logistics, the group’s healthcare-focused logistics brand.

DHL continues to expand life sciences logistics capabilities across Singapore and Asia Pacific, including a €10 million Pharma Hub in Singapore supporting advanced cold-chain infrastructure and temperature-controlled storage.

The collaboration reflects the growing importance of specialised logistics within the life sciences innovation ecosystem, particularly as startups and biotechnology companies transition from research towards clinical development, manufacturing and international commercialisation.