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Esyms and DHL eCommerce partner to change medicine distribution in Malaysia

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Supporting the Malaysian government's vision to innovate medicine distribution



Esyms, a leading online pharmacy and health solutions provider, is collaborating with DHL eCommerce, a domestic parcel delivery service provider, to transform how medication is dispersed from hospitals and clinics to patients in Malaysia.

Esyms will leverage DHL eCommerce's expertise in parcel delivery and returns logistics. Esyms can better support partner hospitals and clinics in ensuring their patients receive their medications efficiently and safely at their convenience. Esyms is partnering with DHL eCommerce to improve medication delivery through its AllMeds application.

The AllMeds system helps hospitals and clinics streamline pharmacy workflows, boost patient engagement, and reduce congestion at pharmacy counters. Through the AllMeds app, patients can upload prescriptions, make secure payments, receive notifications, and track their orders delivered by DHL eCommerce.

This initiative aligns with the Malaysian government's commitment to advancing public healthcare services through digital innovation and enhanced distribution systems. It also reflects DHL eCommerce's aim to harness its strengths to boost growth in life sciences & healthcare, which is highlighted as one of DHL Group's growth initiatives of Strategy 2030.