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Malaysia leverages technology to bridge gap between healthcare providers and patients

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DoctorOnCall Inks MoU with (Pertubuhan Doktor-Doktor Islam Malaysia) PERDIM



Malaysia's first and largest digital health platform, Health Digital Technologies Sdn. Bhd. (DoctorOnCall), has inked a strategic partnership with Pertubuhan Doktor–Doktor Islam Malaysia (PERDIM), an organisation that manages general practitioners in the provision of primary care in Malaysia.

The partnership is aimed at providing PERDIM members with access to list their services on the DoctorOnCall platform, connecting them with potential patients seamlessly to bridge the gap between healthcare providers and patients.

Members of PERDIM will be able to upload and list their treatments and services on the platform to tap a wider telemedicine and digital health customer base. Reshaping healthcare provider-patient relationships and interactions, members of PERDIM will be able to offer remote health-related services such as teleconsultation and home monitoring aside from enabling patients to make bookings for physical appointments at their physical clinics.

Patients will also be able to receive timely and urgent care that is cost and time-effective as it eliminates the need for them to travel and wait long hours in a queue. It avoids overcrowding in healthcare facilities that can be detrimental to those who are immunocompromised, with disabilities or have underlying health conditions that could be in a position of risk around large crowds.