

Chinese startup iMeddy provides free video medical consultation to COVID-19 patients

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iMeddy will further increase the efficiency of its online consultation platform and expand its development in the Greater Bay Area



Amid the severity of the fifth wave of the COVID-19 pandemic, a startup nurtured by The Hong Kong Polytechnic University (PolyU), known as iMeddy, is providing a free video medical consultation service on its pioneering online healthcare platform to a guota of 3,000 COVID-19 patients.

The service is supported by an aggregate donation of HK\$800,000 from The Y.Elites Association and the Hong Kong Youth Development Alliance, to help fight the pandemic leveraging innovative technology.

The service is being carried out in two phases. The first phase, which is now complete, targeted low-income families, while the upcoming second phase will help the singleton elderly and those living in nursing homes.

The initiative aims to provide necessary medical support through video consultation for free to those COVID-19 patients who already have symptoms. This will help share the burden currently faced by the medical system as well as promote the use of innovative technology in the medical field.

An online platform for medical and healthcare services, iMeddy collaborates with more than 300 private medical practitioners in Hong Kong. Users can select a doctor, make an appointment and receive a video medical consultation, all conveniently from home. Medicines will also be sent to the users' homes by delivery service.