

## Singapore's ConnectedHealth launches Type 2 Diabetes Mellitus care digital health system

13 January 2022 | News

**SugoSure, a digital health system is an evidence-based platform that supports improved care for diabetics**



Singapore-based digital health company ConnectedHealth has launched SugoSure, a digital health system supporting care for patients with Type 2 Diabetes Mellitus. S\$2.3 million has been invested to date in designing, developing and testing SugoSure.

SugoSure is a clinically-validated system that connects patients, doctors and health coaches to deliver better health outcomes. It has user interfaces for each of three user types: 1) Patient App, for patients to track their blood glucose levels and other indicators, and access digital and health coach support; 2) Physician Portal, used by doctors for remote monitoring of patients; 3) Health Coach Portal, for health coaches to review patient indicators, develop lifestyle plans and communicate with patients and physicians.

Patients are also supported by SugoBot, SugoSure's integral diabetes chatbot, providing immediate assistance to help them use the Patient App and better manage their diabetes. SugoSure runs on ConnectedHealth's secure, cloud-based Clinical Data Platform.

SugoSure is delivered in association with affiliated physicians (both private specialists and General Practitioners), who follow best-practice clinical protocols with assistance from SugoSure. This enables patients to achieve high standards of diabetes management in an easy-to-use and intuitive way. SugoSure's structured approach and health coach support helps patients to reduce their risk of long-term complications and improve their health status.

SugoSure is a uniquely complete approach that tracks all key diabetes indicators and provides algorithm-driven patient feedback. Remote monitoring of this clinical data by health coaches and physicians enables closer supervision of patient progress, earlier problem detection and resolution.