

Healthcare System Partner at Roche, Vietnam

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Acting as a trusted partner and the primary (but non-exclusive) point of contact between stakeholders and Roche



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Mission and responsibilities

As a Healthcare Systems Partner (HSP), you will be locally embedded and integrated in the healthcare ecosystem in a functionally agnostic way (i.e. it does not fit into the traditional concepts of Access, Commercial/Sales or Medical Affairs).

You will identify shared purpose and value, co-creating solutions and co-implementing them across ecosystems, indirectly impacting outcomes for thousands of patients. In addition, you will be responsible for

- Identifying, mapping, engaging and managing ecosystem partners.
- Acting as a trusted partner and the primary (but non-exclusive) point of contact between stakeholders and Roche
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Sharing the stakeholder community vision and value internally, prioritizes and secures resources, and driving solutions that deliver outcomes faster.

- Living the Visionary, Architect, Coach, Catalyst (VACC) model, acting as catalyst and coach externally and internally.
- Mobilizing expertise and resources locally and from the network as required, in collaboration with other Healthcare System Partners and Patient Journey Partners.
- Looking across the individual ecosystem and catalyzing our ability to see broader trends and patterns in healthcare systems.
- Bringing outside insights into Roche to influence strategy and bringing our expertise, science and knowledge out to the ecosystem

Who are you

You demonstrate personal purpose around improving the healthcare ecosystem, both locally and for Roche more broadly. You think from an enterprise level, beyond boundaries and borders, to bring the best possible outcomes to both the local health environment, and more broadly, across Roche globally.

You are a true visionary, defining and embedding the strategy around creating better health outcomes for more patients faster, by bringing a strong entrepreneurial mentality with outstanding partnering capabilities (coaching, consulting, ability to deeply listen, question and understand).

In addition, you bring the following skills & experience

- Growth mindset, able to learn and unlearn quickly, take risks and experiment, and contribute to the learning cycle by sharing knowledge with others inside and outside Roche
- Self managed and self directed - altruistic in supporting the global network
- Display of integrity in everything as a leader who senses, reflects and responds
- Boldly acts on key decisions and opportunities and boldly stops any activity that is not adding value. Ability to say "No" to partners when the value is not predictable/foreseen.
- Deep understanding of healthcare system, processes and governance
- Excellent customer engagement and management skills
- Cross-functional leadership experience in both formulating cross-functional strategies and orchestrating cross-functional teams is desirable.
- Strong eye for business with desired expertise in commercialization and customer experience excellence
- Ability to understand and use digital means and tools

- Broad understanding of Roche's present portfolio and future pipeline, such that they can work on future-based solutions

Qualifications

- Required University degree in Pharmacy or Medicine. An advanced degree in Life science and/or MBA is a plus
- Practical understanding of digital innovation methodologies
- Preferred Education in health policy

Fluent in local language. Proficient in English to collaborate internally across the broader Roche enterprise is highly desirable.

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