

WhiteCoats partners with India's Simbo.ai to provide Voice-enabled patient care

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The partnership aims at transforming Doctor -patient engagement and creates Electronic Medical Records in less than 30 seconds



Bangalore -based Simbo.ai, a pioneer in explainable Artificial Intelligence (AI), announced its partnership with WhiteCoats, a digital healthcare platform offering of ValueMomentum, a provider of software and services to Insurance, Healthcare and Financial Services firms.

This partnership with simbo.ai aims to augment Whitecoats's clinic management & patient engagement tools for the medical fraternity and enable them to deliver voice-based electronic medical records (EMR) documentation as well.

SimboAlpha, a flagship product of simbo.ai, is a cloud-based application programming interface (API) platform. SimboAlpha is a voice-based doctor assistant that creates Electronic Medical Record (EMR) documentation using advanced Artificial Intelligence (AI) in less than 30 seconds. It is a state-of-the-art solution based on proprietary Automated Speech Recognition (ASR) and medical Natural Language Understanding (NLU) using vast medical knowledge-base to understand doctor and/or patient conversation. It is based on Artificial Neural Networks and is trained on 10 million+ recordings, it supports native and all Indian English accents. Trained on International and Indian clinical terms.

“At Whitecoats, having SIMBO.AI as our AI partner for Doctor Assistant ensures best voice-enabled EMR and patient care solutions. Simbo.ai powered solution will be launched to hundreds of clinicians’ pan-India. We plan to further scale -up our vision of automating electronic medical records”, said Baljit Singh, Co-founder and CEO, Simbo.ai.

Simbo.ai enables clinics and group OPDs to experience SimboAlpha as it seamlessly automates doctor-patient conversations and converts them into EMR in less than 30 seconds. Simbo is available as a cloud-based API so that it can plug-in into any existing Healthcare Information System (HIS) or Electronic Medical Record (EMR) software system. SimboAlpha, is designed to be compatible with both generic and specialty specific EHR/HIS systems. As a smart digital assistant, SimboAlpha is aimed at freeing doctors from time-consuming EHR data entry and improving their interactions with patients. Simbo.ai continues to work on its new technology based on its patent-pending Brain Inspired Spoken Language Understanding (BISLU) to its API platform. It will support various stakeholders in the consultation room using multi-modal explainable AI. BISLU's human-like intelligence and NeuroSymbolic AI technology will also enable pre-screening and will function like a real-doctor in the room.