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CxSYS boosts Malaysian healthcare with innovative EHR solutions

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CxSYS provides comprehensive clinic management system with connectivity to a host of medical devices.



Malaysia-based CxSYS, managed by Starsoft Systems Sdn Bhd, is boosting the country's healthcare by providing innovative record management solutions with connectivity to a wide range of medical devices, enabling efficient operations and better patient care in over 80 clinics across the country.

"CxSYS has been making strides over the past decade to help create a one-point solution for record management in clinics to enable doctors and healthcare administrators to efficiently manage clinics' operations," said Dr. Pasupathi, Founder of CxSYS.

The CxSYS system is operational within a clinic's local network and will be unaffected during internet downtimes. Privacy of data is maintained by storing and securing data within client's network. Furthermore, the CxSYS system can be installed in a basic computer as well as in the cloud. Remote access to the system can also be enabled according to a clinic's requirements.

CxSYS is seamlessly connected to a host of medical devices, including X-ray machines, ultrasound machines and lab analyzers. The system has universal connectivity with DICOM or Digital Imaging and Communications in Medicine - the standard for the communication and management of medical imaging information and related data, and HL7 - globally-recognized standards that support clinical practices and the management, delivery and evaluation of health services.

Through this system, healthcare professionals receive real-time updates, thus offering efficient patient care. The system has a dedicated patient portal that enables authorised patients to access important information online. In 2019, the Patient Health Record (PHR) mobile application was developed to complement the patient portal, enabling personal record-keeping of consolidated healthcare records from clinics using CxSYS.