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Allianz Care introduce digital health services to Singapore-based customers

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Singapore based customers get full telemedicine services with local doctors through the new MyDoc Video Consultation service



Allianz Global Corporate & Specialty Singapore Branch and Allianz Care have partnered with digital healthcare provider MyDoc to launch a new video consultation service for international health insurance customers in Singapore. This service allows customers to speak to fully qualified doctors from the comfort of their own home or office. MyDoc is available to companies and private families who chose the International Healthcare Plans for Singapore, underwritten and sold by Allianz Global Corporate & Specialty Singapore Branch and designed by Allianz Care, the international health brand of Allianz Partners.

The latest in a suite of digital tools and services launched by Allianz Care in recent months, MyDoc is part of a wider initiative to develop a global teleconsultation solution for customers, and follows the introduction of the LiveDoc teleconsultation service in the UAE last year. In addition, customers around the world can avail of real-time advice and support from a team of healthcare professionals either online or over the phone, seven days a week. These developments are being driven by the customer need for simplicity, accessibility and increased choice in accessing care.

Paula Covey, Allianz Partners Chief Marketing Officer, International Health, says *"MyDoc is an easy-to-use platform that allows individuals to interact with healthcare professionals directly, from the safety of their own homes. The launch of this new service is timely and we look forward to offering this added benefit to our customers in Singapore"*

Speaking about the launch, Melisa Teoh, Chief Marketing Officer and General Manager of MyDoc, said:*“Telehealth isn't just about speaking to a doctor online. it's about removing inefficiency in the existing healthcare system, to provide better care and convenience to the people. With Allianz, we are able to drive that vision together, making healthcare more easily accessible to everyone."*

The MyDoc video consultation app is available for free download from the Apple iStore and Google Play.