

Ping An Good Doctor joins hands with Thailand's BDMS

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The service will allow the users of Ping An Good Doctor to seek second medical opinions via video consultations with Top-tier Doctors for Users in the Comfort of Their Home



On 16 December, the world's leading healthcare ecosystem platform, Ping An Healthcare and Technology Company Limited ("Ping An Good Doctor") announced that the Company and Thailand's largest healthcare group Bangkok Dusit Medical Services ("BDMS") jointly launched the overseas video consultation service for second opinions. The service will allow the users of Ping An Good Doctor to seek second medical opinions via video consultations with top physicians in Thailand, enabling Chinese patients to have "face-to-face" consultation with top-notch doctors from around the world in the comfort of their home and offering them access to more diverse and comprehensive treatment.

At present, Chinese users can purchase the service from the "Overseas Top-Tier Doctors" on Ping An Good Doctor's mobile application. After purchase, they can make appointments with the doctors from BDMS and obtain more professional advice from medical experts through the video consultation function. Doctors will fully study the patients' medical history before consultations and provide written opinions of targeted treatment according to their medical history.

Thailand's medical services are known for their meticulousness, comprehensiveness and reasonable pricing and, in some aspects, is comparable with other developed countries such as the United States and Japan. In particular, the large medical groups in Thailand, represented by BDMS, have achieved remarkable medical advancement in cancer treatment and cardiovascular diseases. The launch of this overseas medical service is the best example to showcase howPing An Good Doctor's 100-million-level user resources are integrated with BDMS's hospital network in Thailand and its globally-leading professional service capability. Leveraging the platform established by Ping An Good Doctor and BDMS, Chinese patients now have new choices for medical treatment from overseas countries. In addition, both parties will also launch overseas body examination service specially designed for Chinese users in the near term, after which Chinese users can make appointments for health check-ups through Ping An Good Doctor's mobile application.

BDMS, founded in 1969, is the largest medical group in Thailand and one of the largest private medical groups in the Asia-Pacific region, owing to the most prestigious hospital network in the Asia-Pacific region and managing 48 hospitals in major

cities and tourist spots across Thailand and Cambodia. These hospitals not only cover local residents but also serve patients from the United States, Europe, China, Japan, Korea and the United Arab Emirates. BBMS' hospital team comprises over 12000 experienced doctors and over 8000 nurses, including experts specialising in various key aspects such as cancer, cardiovascular diseases and brain disorders. Besides, BDMS also has a medical service centre for Chinese patients and has established for Chinese patients a professional medical team with proficiency in Chinese, including medical experts, nurses, receptionists and Chinese interpreters, in order to gain a full understanding of their needs.

As the world's leading healthcare ecosystem platform, Ping An Good Doctor cooperates with offline pharmacies and hospitals to provide users with 24/7 one-stop services covering online consultation, referral, registration, outpatient arrangement, second opinion and one-hour drug delivery by leveraging the innovative "Internet + AI + 1,000 in-house physicians" service model, winning the trust and recognition from users with its commitment to holistically meeting their personalised healthcare needs.

While deepening its domestic presence, Ping An Good Doctor is also expanding its footprints into the overseas markets by capitalising on its solid technological capability and mature Internet healthcare operation experience. At present, Ping An Good Doctor's medical service network has covered nearly 10 countries and regions such as the United States, Korea, Switzerland and Singapore, and established cooperation with hundreds of well-known hospitals, helping users gain access to more convenient and precise medical services offered around the globe. Through the cooperation with international medical partners such as BDMS, Ping An Good Doctor will continue to improve its international service network and work with more partners to build a global healthcare ecosystem.