Ping An introduces doctor's AI assistant to Singapore

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Through collaborations with SingHealth and the National University Health System (NUHS)

Ping An Insurance (Group) Company of China, Ltd. has announced that Ping An Smart Healthcare (PASH) has introduced AskBob, an artificial intelligence (AI)-based medical decision support tool, to Singapore through collaborations with SingHealth and the National University Health System (NUHS).

AskBob, developed by Ping An, provides critical and up-to-date medical information to clinicians when dealing with patients at the point of care and for medical research and self-learning such as case discussions.

The collaboration with SingHealth, one of Singapore's largest public healthcare groups, started in April 2019. It aims to provide doctors with personalized treatment recommendations for type 2 diabetes patients at the point of care. Diabetes is a serious health issue in Singapore, with one in nine Singapore residents aged 18 to 69 having diabetes. AskBob's recommendations can potentially help achieve better diabetes control and health outcomes, including reducing diabetic complications such as stroke and kidney failure.

NUHS, the academic health sciences center in Singapore, is piloting AskBob with clinicians for smart literature search and medical research trend analysis.